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These services are provided by Northern Rivers Family of Services and member agencies.

Behavioral Health Care Center

One child, one team ... one location

The Behavioral Health Care Center represents an innovative concept that will change the way children and families engage with the services delivery system, integrating services under one roof and improving communication and efficiency. This 26,000-sq.-ft. one-story building includes two major areas: clinical services suites and residential suites.

## **The Clinical Services Suites**

- Therapy and counseling suite features licensed behavioral health professionals
- Medical suite provides space for a health-care practitioner, psychiatrist, nurse practitioner, and/or registered nurse
- · Crisis management suite for crisis triage and response teams
- Suite for care managers who assess, refer, and link children and families to other services
- Telemental health suite featuring state-of-the-art hardware and secure software to provide audio and video access to mental health services for individuals in underserved or distant communities

## The Residential Suites

- Four living units, each featuring:
  - Five furnished single bedrooms
  - Shared living and activity areas
  - Two private bathrooms
  - A calm room specially designed to help children de-escalate during times of stress
- Medical office
- · Meeting rooms for families
- Full-service kitchen with dining area for 48
- · Interior courtyard and outdoor recreation space

## The Result

**Behavioral Health Clinic:** With the capacity for integrated primary care and the potential to integrate other services, the clinic incorporates psychological assessments, primary care, and substance abuse screening.

**Health Home Care Management:** Guidance, support, and assessment for children who may be eligible or who are already enrolled in a Health Home system.

**Mobile Crisis Services:** Rapid-response interdisciplinary teams that address mental health crises for children and adults in the home, school, and community.

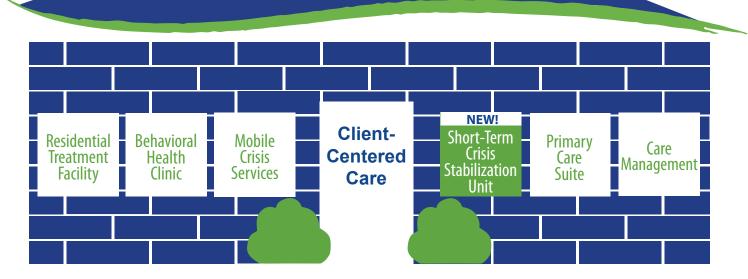
**Residential Treatment Facility (RTF):** A contemporary, comprehensive residential mental health program for youth and young adults ages 12–21.

**Short-Term Crisis Stabilization:** One living unit includes overnight services for youth ages 12–17 who need intervention, but who are not at immediate risk for self-harm.

# **DESTINATION FOR INTEGRATED CARE**

## One child, one team ... one location

## **Behavioral Health Care Center**



## Benefits

Multiple services—same day, same place

Integrated treatment team—right down the hall

Single electronic health record

Improved quality of living—decreased length of stay

Divert youth from higher levels of care and hospital stays

## Goals

Increase access to treatment and services

Decrease stress, time, and travel for families

More family friendly, client-centered services

Lower cost for treatment

Provide single intake and treatment location to ensure continuity of care

Partner with substance abuse treatment provider in the future

## **CUSTOMIZED CRITICAL CARE**

By providing specialized care for youth in crisis, our team can customize a treatment plan that is effective for the youth and easy to navigate for the families.